

Look East

City of Norwood Payneham & St Peters Newsletter • December 2020



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City of
Norwood
Payneham
& St Peters

Council Facilities

Norwood Town Hall

175 The Parade, Norwood
PO Box 204, Kent Town 5071
T: 8366 4555
E: townhall@npsp.sa.gov.au

Norwood Concert Hall

George Street, Norwood
T: 8366 4557
E: norwoodch@npsp.sa.gov.au
W: www.norwoodconcerthall.com.au

Glynde Depot

30 Davis Road, Glynde
T: 8360 9001

Norwood Library

110 The Parade, Norwood
T: 8366 4546

Payneham Library & Community Facilities Complex (Tirkandi)

2 Turner Street, Felixstow
T: 8336 0333

St Peters Library

101 Payneham Road, St Peters
T: 8334 0200
E: stpeters@npsp.sa.gov.au

Cultural Heritage Centre

101 Payneham Road, St Peters
T: 8334 0262
E: dschumann@npsp.sa.gov.au

Payneham Community Centre

374 Payneham Road, Payneham
T: 8366 4640
E: paynehamcommunitycentre@
npsp.sa.gov.au

Payneham Memorial Swimming Centre

OG Road, Felixstow
T: 8336 1978

Norwood Swimming Centre

Phillips Street, Kensington
T: 8431 1327

St Peters Child Care Centre & Preschool

42-44 Henry Street, Stepney
T: 8362 1843
E: spccc@npsp.sa.gov.au





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Look East is distributed to homes and businesses within the City of Norwood Payneham & St Peters.

Every care has been taken in compiling the contents of this publication however, the publisher assumes no responsibility for the effects arising therefrom. Opinions expressed in this publication may not be those of the City of Norwood Payneham & St Peters.

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Banquet Hall

Mayor's 12th Christmas Card Competition Winners. See page 2

Mayor's Message

Welcome to the December 2020 edition of Look East



With the festive season now upon us, I have been reflecting on what has been an extraordinary year.

None of us expected that the first year of this new decade would bring so many challenges on such a large scale. The COVID-19 pandemic has created significant social and economic disruption, affecting our lives, our community and the world, in ways we could never have imagined last January.

The collective challenges we have faced and the sacrifices we have made since that time have been enormous. With this in mind, I believe the most precious gift we can give this Christmas is the gift of hope.

Hope for the coming year is perfectly captured in the picture on the cover of this Look East edition.

It is the beautiful work of Maria Jestin — a Year 4 student from Trinity Gardens School, and the overall winner of the 2020 Mayor's Christmas Card Competition. Congratulations and thank you, Maria for your wonderful drawing.

Like many other traditions, Christmas will be a little different this year for our community.

For the first time since it began in 1978, the iconic Norwood Christmas Pageant was not held, but the Council continued to host a number of other Christmas events, activities and attractions for the community to enjoy.

I hope you have had the opportunity to enjoy the Festive Gallery of wooden Christmas trees painted by local school children on Osmond Terrace and take in the decorations on The Parade, or attended the Christmas classic 'Miracle on 34th Street' which was held on the big screen at Norwood Oval.

From 1 December until New Year's Day, residents of Ninth Avenue (from Battams Road, Royston Park to Stephen's Terrace, St Peters) will once again display their annual Christmas light installation. Over the years, this has become a popular attraction and has helped to build a strong community spirit — this could not be more important right now.

This installation, as well as all other Christmas light displays across our City, will be a sign of hope and a source of happiness for residents and visitors.

I extend my sincerest thanks to our extensive army of Volunteers.

This last year created many challenges but I am grateful for their patience and ongoing support as the Council worked through the impacts of the pandemic until we were able to resume Volunteer programs.

As we prepare to celebrate with family and loved ones, and take time off over the summer, let's continue to care for and be kind to each other. Where possible, take the time to reach out to your neighbours and other members of our community who may be experiencing isolation, loneliness or hardship.

A smile, a wave or an unexpected helping hand can make all the difference to someone's day — you never know how much it may mean to them.

On behalf on my wife, Pina and our children, Isabella, Christian and Charlotte, I send my best wishes for the festive season.

May this Christmas bring you, your family and loved ones, joy, peace and hope, and a happy and safe New Year.

Robert Bria
Mayor



2020 Overall Winner,
Maria Jestin



Capturing the spirit of Christmas

Mayor's Christmas Card Competition

Children from 18 local schools and pre-schools captured the spirit of Christmas through drawing, painting and decorating festive scenes to enter the 2020 Mayor's Christmas Card Competition.

The 2020 competition marked the Mayor's 12th Christmas Card Competition presented by the City of Norwood Payneham & St Peters, which invites local school children to participate in a fun and creative festive activity.

This has been a challenging year, in particular for children, so it was heart-warming to see more than 370 entries in this year's Christmas Card competition," says Mayor Robert Bria.

"The competition was a great opportunity for local school children to express their feelings about Christmas through art."

The competition was open to children from pre-school to Year 7, attending any school in the City of Norwood Payneham & St Peters.

A panel of judges, including Mayor Robert Bria, considered all entries, awarding first, second and third prizes to children from each year level, in addition to an overall competition winner.

The Mayor presented the prizes at a reception held on Thursday 5 November at the St Peters Banquet Hall.

For further information, please visit the Council's website at www.npsp.sa.gov.au/christmascard

Congratulations to all of the children who participated in the 12th Mayor's Christmas Card Competition and in particular the winning entries from each year level.



Overall Winner
 Maria Jestin
 Trinity Gardens School



Pre-School
 Evie Neild
 Agnes Goode Kindergarten



Reception
 Alexander Jaffray
 St Peters College



Year 1
 Eadie Milne
 Saint Ignatius College



Year 2
 Hadassah Zeng
 Saint Ignatius College



Year 3
 Maria Jestin
 Trinity Gardens School



Year 4
 Evangeline Lee
 Wilderness School



Year 5
 Jaynie Heng
 East Adelaide School



Year 6
 Lilly Woolford
 Trinity Gardens School



Year 7
 Zoe Leppa
 Trinity Gardens School



Osmond Terrace turns festive

The magic of Christmas has been captured on Osmond Terrace, where bespoke wooden Christmas trees and a special collection of Norwood Christmas Pageant floats are on display for the festive season.

Norwood's very own open-air Christmas tree gallery, Festive Gallery on Osmond, returns for the fifth year, showcasing the creative talents of children from local schools.

Children from various year levels at Agnes Goode Kindergarten, Felixstow Community School, Margaret Ives Community Children's Centre, McKellar Stewart Kindergarten, Norwood Primary School, Precious Cargo St Peters,

Rosemont House Montessori, St Ignatius College, St Joseph's Memorial, St Morris Community Child Care, St Peters Child Care Centre and Preschool, Treetops Early Learning, and Trinity Gardens Primary School, participated in the project, decorating a total of 42 wooden Christmas trees.

The trees are now on display until 4 January 2021 for everyone to enjoy.

The Festive Gallery on Osmond has this year been complemented by the addition of five floats that would normally star in the iconic Norwood Christmas Pageant.

Despite cancellation of the Norwood Christmas Pageant due to the COVID-19

pandemic, the Council is thrilled that the community can still enjoy some of the much-loved floats.

The Gingerbread House, Rocket Ship, Norwood Town Hall, Pageant Princess and of course, Father Christmas, will add some extra Christmas cheer and another free attraction to visit this Christmas from 18–28 December.

When visiting the attractions on Osmond Terrace, please be mindful of current physical distancing restrictions and health guidelines.

For more information, please visit the Council's website at www.npsp.sa.gov.au/christmas

"We have incorporated these trees into our educational program and the themes to decorate our trees—based on sustainability and nature—originated from children's current interests. Most of the decorations were made from recycled materials and things we collected from our nature walk. A heartfelt thanks for this amazing learning experience."

*Sumi Kannan, Assistant Director
Precious Cargo St Peters*

Give the Gift of Reading

This Christmas the City of Norwood Payneham & St Peters is once again welcoming donations for the Give the Gift of Reading initiative.

You can Give the Gift of Reading by donating a new children's reading book, colouring or activity pack to be gifted to a South Australian child in need as part of the Backpacks for SA Kids program.

Help make Christmas memorable for a young person by leaving your unwrapped gift under the Christmas tree at any of the Council's Libraries or Norwood Town Hall.

Donations will be accepted until 24 December 2020.

For more information please visit www.npsp.sa.gov.au/christmas



Snap a photo with Santa



Santa and his friends might be isolating at the North Pole this Christmas, but they're making an extra special visit to The Parade!



Using augmented reality technology, Santa, his reindeer and their elf and snowman friends will be popping up at locations along The Parade so you can say hello and have a photo.

Simply download the free Arloopa App, visit the following locations (which are identifiable by large footpath decals), access the 'scanner' feature in the app and hover your phone or tablet over the image. Watch Santa and his friends come to life!

Jump in with them to capture a photo and post it to your social media. Be sure to add the hashtag #christmasonparade so we can see your Christmas adventures!

You will find Santa and his friends at the following locations:

- Santa and the Christmas on Parade star — The Parade crossing outside Norwood Mall.
- Santa and his reindeer — in front of Parade Central.
- Three dancing snowmen — north eastern corner of Queen Street and The Parade.
- Elf and a snowman — Norwood Oval in front of the heritage board.

For more information, please visit the Council's website at www.npsp.sa.gov.au/christmas



Ninth Avenue, St Peters

Christmas shines bright in NPSP

Residents of Ninth Avenue are again bringing joy to our local community this festive season with their annual Christmas lights display.

More than 70 houses along Ninth Avenue from Battams Road, Royston Park to Stephens Terrace, St Peters will light up and shine bright until 1 January 2021.

Mayor Robert Bria expressed his gratitude for all residents of Ninth Avenue who are participating in this event.

“You should be proud of your contribution towards building a strong community spirit not only in your neighbourhood, but across our City.

“This Christmas, the lights will be a sign of hope and source of happiness after what has been a challenging year due to the COVID-19 pandemic.”

Mayor Bria says that the Council understands the need for the community to remain vigilant in reducing the spread of COVID-19, particularly given the large numbers of people expected to visit Ninth Avenue in the coming weeks.

“We were committed to working with the residents to ensure the Christmas lights could go ahead in a safe and responsible way while meeting the appropriate COVID-19 guidelines.”

Kevin Naughton, Ninth Avenue resident, says this year’s display will be the most significant in its 20-year history.

“Despite the challenges posed by the COVID-19 pandemic and with support from the Council, we are thrilled to deliver a free, family-friendly and safe Christmas experience.

“What started as a couple of houses has grown to more than 70 and evolved into a must-see event in Adelaide, enjoyed by thousands over the festive season.”

Please help reduce the spread of COVID-19 by following the directional signage and be mindful of current physical distancing restrictions and health guidelines.

The lights will be on display until 1 January 2021.

To explore the Council's Christmas lights map, please visit www.npsp.sa.gov.au/christmas

Council opening times

Christmas and New Year

Norwood Town Hall

December 2020

Wednesday 23	8.30am–5.00pm
Thursday 24	8.30am–3.00pm
Friday 25	Closed
Saturday 26	Closed
Sunday 27	Closed
Monday 28	Closed
Tuesday 29	8.30am–5.00pm
Wednesday 30	8.30am–5.00pm
Thursday 31	8.30am–3.00pm

January 2021

Friday 1	Closed
Saturday 2	Closed

Norwood & Payneham Memorial Swimming Centres

December 2020

Wednesday 23	6.00am–7.30pm
Thursday 24	6.00am–6.00pm
Friday 25	Closed
Saturday 26	8.00am–7.00pm
Sunday 27	8.00am–7.00pm
Monday 28	8.00am–7.00pm
Tuesday 29	6.00am–7.30pm
Wednesday 30	6.00am–7.30pm
Thursday 31	6.00am–7.30pm

January 2021

Friday 1	8.00am–7.00pm
Saturday 2	8.00am–7.30pm

Council Works Depot*

December 2020

Wednesday 23	8.30am–5.00pm
Thursday 24	8.30am–3.00pm
Friday 25	Closed
Saturday 26	Closed
Sunday 27	Closed
Monday 28	Closed
Tuesday 29	8.30am–5.00pm
Wednesday 30	8.30am–5.00pm
Thursday 31	8.30am–3.00pm

January 2021

Friday 1	Closed
Saturday 2	Closed

*After hours emergency works will be responded to.

Libraries

December 2019

	Norwood	Payneham	St Peters
Wednesday 23	1.00pm–5.00pm	9.30am–5.00pm	9.30am–1.00pm
Thursday 24	1.00pm–3.00pm	9.30am–3.00pm	9.30am–3.00pm
Friday 25	Closed	Closed	Closed
Saturday 26	Closed	Closed	Closed
Sunday 27	Closed	Closed	Closed
Monday 28	Closed	Closed	Closed
Tuesday 29	1.00pm–5.00pm	9.30am–5.00pm	9.30am–5.00pm
Wednesday 30	1.00pm–5.00pm	9.30am–5.00pm	9.30am–1.00pm
Thursday 31	1.00pm–3.00pm	9.30am–3.00pm	9.30am–3.00pm

January 2020

Friday 1	Closed	Closed	Closed
Saturday 2	10.00am–1.00pm	10.00am–1.00pm	10.00am–4.00pm

St Peters Child Care Centre & Preschool

Closed from 3.00pm Thursday 24 December 2020.
Reopens at 7.30am Monday 4 January 2021.

Payneham Community Centre

Closed from 3.00pm Thursday 24 December and reopens 9.00am
Tuesday 29 December 2020. Closed from 3.00pm Thursday 31 December
and reopens 9.00am Monday 4 January 2021.
Open 9.00am–5.00pm weekdays, excluding public holidays.



Merry Christmas and a Happy New Year from your Elected Members





Cr Christel Mex

Kensington/East Norwood Ward

I bought a puppy this year and her name is Trixie. Both of my grandmothers had dogs named Trixie and it's a cute name. I've always wanted a puppy, and during lockdown this year I thought it was the best time to dedicate myself to the task.

Pets connect you to a community. Puppies, like babies, are conversation starters. Now that I have a puppy, I'm also an expert on babies — just ask my grandkids.

On walks, you're bound to stop for a chat or two with other dog owners. Trixie likes variety and we have explored most of the public parks across our city — and they're amazing!

We also met many new neighbours and there are some real characters out there. However, I must confess, I'm doing much more standing around than walking as Trixie explores the wonders of the outdoors and chats with the babies.

This Christmas I'll be thinking more about our four-legged friends and their welfare. So many of them are looking after their human friends who may be isolated and without family this year.

I send a heart-felt Christmas blessing to all our animal friends who are helping us meet our neighbours, keeping us keep fit, and bringing a smile to our face. And happy holidays to you humans too!

cmex@electedmembers.npsp.sa.gov.au



Cr John Callisto

Kensington/East Norwood Ward

I continue to feel privileged and excited to live in the City of Norwood Payneham & St Peters community, which embraces our expansive culture, heritage and a vibrancy.

During 2020 I have enjoyed meeting more residents from my ward and new business owners, to support and enable them to seek appropriate outcomes especially after a challenging year that has touched and impacted everyone in our community.

Through my continued involvement on the Council, I have supported all of the initiatives which have been vital in keeping my Ward and the wider community, safe, sustainable and prosperous for the better times to come.

I fully supported the donations to charity organisations in our area, the relief to traders on The Parade and many other council initiatives to help keep our community positive and optimistic. I have continued my passion and promise to help residents with various queries and also continue my support for many affected traders in my precinct.

The awaited opening of many Council facilities including our wonderful libraries, pools, parks, playgrounds and shopping precinct, have been eagerly anticipated.

My enthusiasm for many future events is strong. Although there has been many cancellations, the key agenda to reschedule as many as possible for future dates will ensure the Council continues to support and uphold our community spirit that makes our City a great place to live, work, shop and visit.

On behalf of my family and myself, I take this opportunity to wish our wonderful Volunteers, resident associations, community support organisations and residents, a safe and wonderful holiday season.

jcallisto@electedmembers.npsp.sa.gov.au



Cr Garry Knoblauch

Torrens Ward

What a year it has been, with many negatives. However, I prefer to consider the positives. We are probably in one of the best places in the world due to the manner in which the coronavirus has been dealt with both by the community and the authorities.

While contact with family members was restricted, communication has been possible electronically. Our duties as Elected Members continue as normal with residents' concerns received via emails and phone calls attended to. Meetings have, until recently, been held remotely from home. The Council has been able to function with normal operations not affected too much.

Financial relief and other support measures have been developed for residents, businesses, community and sporting clubs who have experienced hardship due to necessary restrictions to slow the spread of the virus. Unfortunately, many events were postponed, swimming pools and libraries temporarily closed, and volunteer services suspended.

For many Torrens Ward residents, parking and traffic management issues are ongoing concerns and with my co-Councillor John Minney, I will continue to work to resolve these issues.

However, we are at least not locked down and can enjoy the many playgrounds and parks such as Felixstow Reserve and wetlands, and the upgraded shared path along the River Torrens Linear Park. Hopefully conditions and restrictions will enable families and friends to celebrate the Festive Season together.

So, on behalf of my wife Peggy and family, Happy Christmas and a healthy and prosperous 2021.

gknoblauch@electedmembers.npsp.sa.gov.au



Cr John Minney

Torrens Ward

What a year this has been with turmoils we never expected to encounter, but Christmas is coming and the message of hope for the future is with us all.

Together with my wife Margaret, I take this opportunity to wish you all a Merry Christmas and a safe and healthy 2021 filled with brightness and good cheer.

Thank you to all who, throughout the year, have assisted with the many issues that have arisen. This is much appreciated and helps to keep our Ward well maintained and a pleasant environment.

The Felixstow Reserve is open and the playground and picnic areas are available. The shared walking and cycle paths are completed for community use. I hope you enjoy these facilities.

Development issues remain a thorn in everyone's side as the State Government makes changes which are out of step with community expectations and desires for our welfare and living environment, particularly with small allotment sizes and a lack of private green space.

The stormwater recycling system has been commissioned, with its water being used to irrigate our green areas and establish parks and gardens that have not seen so much water. In particular, a new irrigation system has been installed and extended to water all the riverbank park from Church Street, Marden to Wicks Avenue, Felixstow. This is a wonderful recreation and green space and it's good to see the community using the picnic and play areas as restrictions are lifted.

You are collectively an engaged community and it is a delight to represent you.

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Cr Carlo Dottore

Payneham Ward

We live in interesting times! Just when you anticipate more of the same, a world-wide pandemic impacts and disrupts every aspect of our lives. The evaluating of our lives and values reflects in our approach and endeavours on Council.

Postponement of the introduction of the Planning and Design Code, with retention of Contributory Items, is a major win for all the effort by our Council. However, the Magill and Portrush Roads intersection upgrade will destroy and blight the local cohesive progressive development with a major expansive freeway element, at huge detriment to our locality and residential area.

Completion of the Norwood Oval and Payneham Oval Redevelopments and tennis courts refurbishment are real positives for the growth and improved amenities for our ratepayers. Likewise, the 40kph speed limit to the Stepney, Maylands, Evandale and Payneham triangle.

I wish you a safe, happy Festive Season as we continue to strive for positive outcomes for our community in a healthy, happy 2021.

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Cr Kevin Duke

Payneham Ward

Christmas greetings to all.

The year 2020 has been very challenging for everyone and the community response in showing care and compassion, is consistent with the message of Christmas.

The Council has been active in implementing sanitary practices to prevent infection from the COVID-19 virus. This meant the temporary closures of Libraries and playgrounds, the cancellation of community events, and the live streaming of Council Meetings from each Councillors' place of residence.

The Council has recognised the financial strain that the COVID-19 pandemic has on the shop-owners and local businesses by providing financial relief from rates when financial hardship is proven.

Ratepayers have not been forgotten with minimal rates struck for a deficit budget in 2020–2021.

The Council has continued to provide its normal services to the community with the completion of the first year of the two year program of footpath repairs, installation of the large culvert for Third Creek under the old Schweppes site, completion of the Syd Jones Reserve Upgrade, new tennis courts at Payneham Oval and the new Wolf Blass Community Centre at Norwood Oval.

My wife and I wish you all a happy Christmas and a healthy New Year.

kduke@electedmembers.npsp.sa.gov.au



Cr Evonne Moore

St Peters Ward

This year has been like no other. The COVID-19 pandemic has caused mayhem across many countries. The health and economic impacts of this disease will be with us for some time.

The Council has extended help to residents, community groups and businesses struggling to pay council rates or rent.

Our hearts go out to those who have lost loved ones or been ill themselves from this virus. Let us hope that people who have lost employment or business turnover see improvements in coming months. A big thank you goes to our medical staff for their great work in this pandemic.

Design work is continuing on the restoration of run-down landscaping in the middle of St Peters Street, along with footpath and road improvements.

Following public consultation, Hannaford Reserve in St. Peters has been declared a dog park. Birchall Reserve is over-due for a major upgrade and I hope that this will go ahead within a year or two.

The new deregulated planning system will be introduced early next year. The loss of detailed planning policy in the new 'one-size-fits-all' Planning and Design Code may please some developers, but it will lead to poorer quality new development and the loss of historic and heritage dwellings in our Council area. I thank the residents' groups who have fought to save our built heritage and garden suburbs in the face of on-going threats.

Thanks also to our staff, volunteers and all community organisations for their work this past year in difficult circumstances. I wish everyone a happy Christmas.

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Cr Kester Moorhouse

St Peters Ward

It is no news to any of us that 2020 has been a trying year. Yet despite all that has happened with, first, the bushfires and then the COVID-19 pandemic, I remain optimistic about the future of our City.

Strong financial management means we as a Council are well prepared to weather this storm and offer services, financial support and community outreach into the future.

I would like to extend a big and sincere 'thank you' to all of our Council staff, Volunteers, Elected Members and community groups for going the extra mile this year.

It is always worthwhile to reflect on good fortune but after such a tumultuous 2020, Christmas seems a particularly apt time to be thankful for what we have.

This is a time to spend with those we care about, while also acknowledging that not everyone will be able to share the festive season with loved ones, especially in light of the current travel restrictions. As such, it's a nice idea to reach out to those who may be feeling lonely.

The Council made the difficult decision to cancel this year's Norwood Christmas Pageant but the Christmas Lights of Ninth Avenue will still be glowing bright, in line with strict COVID Safe guidelines, of course. Come check them out.

I wish you all health, hope and happiness this Christmas, and take care.

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Cr Sue Whittington

West Norwood/Kent Town Ward

What a difficult year it has been for so many Australians, to whom my heart goes out. In Adelaide we have been fortunate, however, and I do hope that our community survives these COVID-19 times unscathed.

I do have some good news to report.

Contributory Items are important buildings that establish the history, streetscape and basic character of our suburbs. Our City has 1,463 such buildings and in a 2019 survey of their owners, 83% of respondents supported strong demolition protection for those properties. Yet the State Government's disastrous draft Planning and Design Code was intending to remove specific demolition protection for these Contributory Items! This would have rapidly degraded the essential character of neighbourhoods within your City.

The good news is that your Council's persistent submissions to the State Government have resulted in reinstatement of those protections for Contributory Items (to be known as Representative Buildings) in the new Planning and Design Code.

Kent Town is experiencing a reinvigoration, with many new businesses and residents taking advantage of its near-city location. The Council's tree planting program has been boosted with a Green Adelaide grant. This will supplement the greening of The Parade West, College Road and Rundle Street, adding much-needed shading and streetscape appeal to the area.

Although we couldn't hold our popular Norwood Christmas Pageant this year, I encourage you to visit our Christmas display on Osmond Terrace.

Enjoy your holidays, and Season's Greetings to all.

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Cr Fay Patterson

West Norwood/Kent Town Ward

2020 is drawing to a close, and what a truly remarkable year this has been—bushfires, the US election, trade wars, and overshadowing everything, a once-in-a-century pandemic.

Easter saw the Church of the Holy Sepulchre in Jerusalem closed for the first time since the Black Plague in 1349. Mecca is off-limits to international hajj pilgrims. Eid, Diwali, Halloween and so many other festivals have been curtailed or turned into super-spreader events. In November, South Australia moved into a strict lockdown, raising fears of a Christmas curfew — followed by relief as our worst fears were dispelled.

For me, reflecting on this has given new meaning to the phrase of the year, We're all in this together.

All around the world, in every human culture, people have the urge to congregate and commemorate with family, friends and communities. Special foods, music and gift-giving are just some of a myriad of traditions that help strengthen social ties.

In Australia, First Nations people have held corroborees for tens of thousands of years, with familiar traditions of feasting, music, trading goods and telling stories.

So, enjoy Christmas or whichever tradition you prefer with a thought that you're sharing in a truer unity than the riots and division we've witnessed over the past year would suggest.

And be kind, because we could all do with a little kindness this year.

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Cr Mike Stock

Maylands/Trinity Ward

The second year of this Council's four-year term has been anything but normal with the worldwide COVID-19 pandemic severely affecting our lives. Just as we have had to make adjustments to the way we live, the Council has also had to vary its operations and charges to help alleviate the detrimental effect the virus has had on the City of Norwood Payneham & St Peters community.

The actions taken by Council include rate deferrals and waiving of some late payment fines, rate rebates and waiving of Outdoor Dining Permits fees for some businesses on The Parade, relaxation of parking time-limits, and waiving of some facility hire fees.

Until the end of the 2019–2020 financial year, the net cost of this financial support package and Council's response to minimise the spread of COVID-19, was in the order of \$440,000 — and there will be further costs in the current financial year.

But when we consider the effect the virus has had on other parts of the world and some other states of Australia, we realise how lucky we are to live in South Australia, and more particularly, in the eastern suburbs of Adelaide.

With the Festive Season upon us, it's time to leave behind the negativity of 2020 and to adopt a positive mood for the future.

Let's rejoice that we will be now be able to spend time with our friends and families once again — an important and satisfying experience which is synonymous with this time of the year!

My wife Rita joins me in wishing you a safe and happy Christmas and a healthy and prosperous 2021.

mstock@electedmembers.npsp.sa.gov.au



Cr Scott Sims

Maylands/Trinity Ward

Where does the year go!

Firstly, I would like to thank all Council staff, Volunteers, community organisations and my fellow Elected Members, for their hard work and dedication during the last year, and in particular during the COVID-19 pandemic.

During 2020, everyone, including the Council, has had to deal with the COVID-19 pandemic. It's been a challenging year all round. I am delighted with how supportive of residents and businesses the Council has been and continues to be, during these challenging times.

I am very pleased with the success of my initiatives to gain additional Council support for residents with disabilities, and the St Peters Tennis Club after their break-in. On the other hand, the most frustrating thing this year was being unable to stop the destruction of 47 residents' homes and businesses for the very questionable Portrush and Magill Roads intersection upgrade project.

While we must manage the nuts and bolts such as footpaths, roads, parking and waste, as one of the youngest Councillors, I feel particular responsibility for ensuring that the Council also has an eye on the longer term future.

As a result, I will continue to be a strong advocate for progressive policies in our Council area.

I wish all residents a safe and happy holiday season.

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Cr Connie Granozio

Maylands/Trinity Ward

It's hard to believe that we are celebrating Christmas already. While time has certainly felt to drag at points throughout the year, 2020 has flown by.

Amidst the COVID-19 pandemic, I have been busy running my business, sitting on a number of committees, carrying out my duties as an Elected Member and of course, spending as much time as possible with my wonderful grandchildren.

This year presented many challenges for us all. I unfortunately lost my much-loved and adored mother, but with that heartache came a lot of light as I also gained two new beautiful granddaughters. These significant events have really put life into perspective for me and served as good reminders of what's truly important.

As I reflect on the year that was—and as we watch the second and third waves of COVID-19 take hold overseas—I am utterly grateful to live in South Australia and the City of Norwood Payneham & St Peters.

Our relative safety, thanks to careful and strong leadership, has enabled us to get back to what is a new sort of normal.

As we all learn to adapt, I am excited to welcome back the Council's events program in 2021, in particular the Concerts in the Park series.

Until then, I am looking forward to spending Christmas with my family and showering my four granddaughters with lots of love.

I encourage you to take the time to reflect this Christmas and extend kindness to your friends, family and neighbours.

Wishing you all a happy, safe and fulfilling Christmas.

cgranozio@electedmembers.npsp.sa.gov.au

2021 Meetings

Council Meetings

Council Meetings are an important part of the Council's operations as the decisions made by Elected Members at Council Meetings provide the direction and authority for the ongoing operations of the Council.

Council Meetings are open to the community to attend.

The the first six Council Meetings in 2021 will be held on the following dates:

- Monday 18 January
- Monday 1 February
- Monday 1 March
- Tuesday 6 April
- Monday 3 May
- Monday 7 June

Council Assessment Panel

The Council Assessment Panel (CAP) meets regularly to assess certain types of development applications and make planning decisions.

The first six meetings of the CAP for 2021 will be held on the following dates:

- Wednesday 20 January
- Monday 15 February
- Monday 15 March
- Monday 19 April
- Monday 17 May
- Monday 21 June

Council Meetings are held in the Council Chambers and Council Assessment Panel meetings are held in the Mayor's Parlour, Norwood Town Hall (enter via George Street), and commence at 7.00pm.

For more information about Council and Committee Meetings, please visit www.npsp.sa.gov.au/councilmeetings



Sudhir Thakur, Justice of the Peace

Justice of the Peace

As one of the Council's Volunteer Justices of the Peace, Sudhir Thakur is a familiar face at the Norwood Town Hall and on The Parade, Norwood.

Inspired by his late mother's dedication to serving her community, Sudhir has become a committed Volunteer for the City of Norwood Payneham & St Peters, in addition to giving his time to a host of other charitable causes.

"My mother came from a very modest, lower middle-class strata of the Indian society, says Sudhir.

"Volunteering for the benefit of others when we ourselves were struggling to make ends meet was truly commendable. This is what inspired me to become a Volunteer."

After migrating to Australia from India, Sudhir became a Justice of the Peace in 2015, to act as an independent and objective witness to documents used for official or legal purposes.

"Justice of the Peace services are often used by a wide range of people and I feel honoured to help them reduce the stress involved with getting documentation attested."

Demand for the Council's Justice of the Peace services is ever growing and even during the height of the COVID-19 pandemic, Sudhir and his colleagues were kept busy.

"Our work is increasing by the day because other Justices of the Peace such as police officers, doctors and nurses simply don't have time to undertake these duties—and events such as the COVID-19 pandemic only add pressure to their already demanding workload."

"During the pandemic we were busier than ever—I volunteered for 20 hours every week for more than 25 weeks."

Sudhir said it was particularly important to him to help people at a time when there were added pressures to everyday life.

"There was an element of worry in the community—they were worried for their own health and the health of their loved ones.

"It was therefore my pleasure to continue offering our services to those who needed it and throughout such a trying time."

The Council took every precaution to ensure the health, well-being and safety of everyone visiting the Norwood Town Hall where the Justice of the Peace Volunteers are based, by reconfiguring office layouts, ensuring physical distancing protocols were adhered to, and undertaking regular cleaning of high touch services.

"The type of work involved with being a Justice of the Peace means I get to meet people from all walks of life and I get a great sense of satisfaction from giving back to the local community."

To find out more about Justice of the Peace services, please visit www.npsp.sa.gov.au/jp



Jihad Andary, Volunteer, Payneham Repair Café

Tinkering for a sustainable future

There is no planet B—the time to take action for a more sustainable future is now. And while the issues of climate change and reducing pollution are complex, there are simple things that each of us can do to make a big difference.

For 70-year-old, Jihad Andary, volunteering at the Payneham Repair Café means he's doing his bit to help reduce unnecessary waste, as well as connecting with other locals.

Now retired after a career in sales, promotions and hospitality, Jihad doesn't have any formal training in repairs but has developed a keen interest in repairing and taking on handyman jobs over the years—and now has a wealth of practical experience.

"Sometimes, it just takes patience to find the problem. Of course, there are times when I'm unable to fix something or I don't have the right tools, but most of the time, it just takes a little perseverance," Jihad says.

Initially volunteering at the Repair Café with a friend, Jihad was keen to put his practical skills to work fixing broken or damaged items to keep them out of landfill.

The primary repairer at the café, Jihad works with other likeminded Volunteers who have different skills, including sewing.

For Jihad, the greatest enjoyment he gets from volunteering comes from meeting people of all ages and backgrounds.

"An elderly lady brought in an object inherited from her grandmother which was broken. She was so disappointed as she hoped she could continue to pass it on to the younger generations in her family and keep it as a family heirloom. She was so happy when we fixed it for her," he says.

While Jihad doesn't have a particular area of expertise, he'll attempt to fix anything — including small appliances, furniture, bikes, watches, clocks, shoes and more.

"I was asked to fix a transistor radio that stopped working after it had been

dropped. I don't have any kind of electrical background, but I knew that the radio would otherwise end up as landfill. Eventually, we found that a wire had dislodged when it had been dropped — I reconnected it and successfully fixed the radio. The fixing was the easy bit — the hardest part was finding the problem, but we got there," Jihad says with a smile.

It's clear that Jihad gets great satisfaction from tackling a challenge and helping community members, but he is also doing wonders for our precious planet by increasing the lifespan of household items and reducing waste.

If you're interested in joining Jihad, please contact the Payneham Repair Café. Sessions run between 10.00am–12 noon on the third Saturday of each month (subject to COVID-19 restrictions).

For further details, visit www.sustainablecommunitiessa.org.au/recycling-waste/repair-cafe-payneham or email sustainableandrea@gmail.com



Felixstow Reserve, Felixstow

Award-winning Felixstow Reserve

The multi award-winning Felixstow Reserve officially opened in February 2019, following a \$3.8 million transformation, creating a cutting edge and multipurpose open space.

Year	Description	Award
2019	Australian Institute of Landscape Architecture (AILA) Awards	Landscape Architecture Award, Parks and Open Space
2019	Australian Institute of Landscape Architecture (AILA) South Australia Awards	Excellence in Cultural Heritage
2019	Australian Institute of Landscape Architecture (AILA) South Australia Awards	Healthy Parks Healthy People South Australia Award
2019	Australian Institute of Landscape Architecture (AILA) Awards	National Landscape Architecture Award, Parks and Open Space Award
2019	IES The Lighting Society	Award of Commendation, Lighting Design
2019	Australian Civic Trust	People's Choice Award, Urban Category
2019	Planning Institute of Australia (PIA)	Award for Excellence in Public Engagement and Community Planning
2019	Planning Institute of Australia (PIA)	Award of Commendation, Best Planning Ideas – Large
2019	Planning Institute of Australia (PIA)	Award of Commendation, Great Place
2019	Master Landscapers of SA	Most Environmentally Sensitive Project
2019	Master Landscapers of SA	Landscape Maintenance Commercial



Staying healthy this summer

With the warmer weather now upon us, it's important to look after your number one asset — yourself!

The effects of climate change mean that heatwaves are going to get hotter and longer, so it's vital we adapt our behaviour to beat the heat.

Here are our top tips to look after yourself and your loved ones this summer...

Stay hydrated

Drink water throughout the day even if you don't feel thirsty—avoiding alcoholic, caffeinated or fizzy drinks. Download the free SA Water Bring Your Own Bottle app to find a drinking fountain where you can refill your water bottle. Ensure your pets always have fresh, cool water too.

Linger at the library

Our three Libraries are cool and quiet and have plenty of activities to keep busy little minds occupied during the school holidays.

Maintain your family's fitness

Regular exercise (even low impact) and spending time in nature will do wonders for your mind. Check out our bike riding and walking paths for the best places to keep the whole family fit, including free walking groups, self-guided walking tours and more.

Cool off and keep fit

Head to the Norwood or Payneham Memorial Swimming Centres for a leisurely swim or a few laps. The pools are maintained at 27 degrees and there's plenty of shade. Payneham also holds Friday Night at the Pool on the second Friday of December, January and February for \$5 entry per person. It's the perfect way to chill out with the whole family!

Daily moves

Visit the Council's website for details on this free supportive physical activity program for adults aged 65 years and above. These simple steps for staying

active can go a long way to maintaining independence, preventing frailty, managing chronic pain, keeping socially connected and lifting your mood.

It's all about timing

Avoid the heat by doing outdoor activities early in the morning or late in the afternoon. Whether you're commuting, gardening, exercising or getting some fresh air, doing it in the cooler parts of the day will make a big difference.

Ask for help

Seek medical advice if necessary, by calling Healthdirect Australia on 1800 022 222. In an emergency, phone 000.

For details of programs, facilities and more tips on how to stay healthy during summer, visit the Council's website at www.npsp.sa.gov.au

Creating safer roads for cyclists

Norwood–Magill Bikeway

Connecting Magill with the Adelaide CBD, the Norwood – Magill Bikeway improves cyclist safety, increases connectivity and builds higher levels of cycling participation as an environmentally friendly, healthy alternative to vehicle travel.

Offering an alternative to cycling on Magill Road or The Parade, Beulah Road is a popular cycling route and forms part of the Norwood-Magill Bikeway.

During community consultation on the Council's City-wide Cycling Plan, Beulah Road was identified as a key road requiring improvements to cycling infrastructure in order to cater for the high volume of cyclists.

Traffic data indicated that vehicle speeds were too high for a residential street popular among cyclists, while crash data showed a high number of crashes involving cyclists on Beulah Road over a five-year period.

As a result, Beulah Road was identified within the Council's City-wide Cycling Plan as an appropriate location to construct a bicycle boulevard to offer an alternative to cycling on main arterial roads as well as creating a more inviting place to walk and more attractive place to live.

The bicycle boulevard is a key deliverable of the Council's City-Wide Cycling Plan and promotes the Council's commitment to maintaining well-designed, sustainable urban environments and an integrated, sustainable and active transport network.

The project commenced in 2016 with initial design concepts being developed, discussions with the Department of Transport (formerly Department of Planning Transport and Infrastructure) and community consultation.

Initial project timelines were extended to further explore important constraints that arose during the project, including local stormwater capacity and solutions, a lighting review and other engineering matters. Construction of the bicycle boulevard was completed in August 2020.



Safe cycling

Sharrows have been painted in the centre of the lanes to indicate the safest area for cyclists. Sharrows:

- assist cyclists to position themselves away from parked cars to reduce the chance of being hit by an opening door of a parked vehicle;
- alert motorists of the lateral position on the road that cyclists are likely to occupy; and
- raise motorist awareness that they are driving on a bikeway, and so are required to share the road.

These markings are relatively new to South Australia but have been widely used in cycle-friendly cities around the world.



 **Benefits of the Beulah Road Bicycle Boulevard**

- A more enjoyable route for people to cycle compared to parallel arterial roads.
- Lower traffic volumes and speeds to increase cyclist safety.
- Shared roadway for motorists and cyclists.
- Improved pedestrian accessibility and safety.
- Enhanced tree planting and landscaping.
- Increased liveability through the creation of Streets for People.

Award-winning design

In 2016, the Beulah Road Bicycle Boulevard Project received the Hard Won Victory Award and a commendation from the Minister for Planning, in the Planning Institute of Australia (PIA) SA Awards for Planning Excellence.

The PIA Award judging panel acknowledged the Council’s significant achievement in balancing the provision of infrastructure to calm traffic, improve safety and accessibility for cyclists and pedestrians, whilst ensuring continued access for motorists.

Next stage

Implementation of Stage 2 of the Beulah Road Bicycle Boulevard Project—the upgrade of a portion of Osmond Terrace median strip—is about to commence.

These works will include a paved central plaza area with wider cyclist and pedestrian paths, public artwork commemorating Norwood cycling icon Nino Solari, new seating, additional landscaping and a bike repair station.

More information about the Norwood – Magill bikeway can be found on the Council’s website at www.npsp.sa.gov.au

SYD JONES RESERVE



Syd Jones Reserve

Sullivan Street, Firlle

The new-look Syd Jones Reserve — featuring a central playground, new outdoor table tennis and multipurpose court area, barbecue and recreational facilities — is a picture perfect place to enjoy a sunny afternoon with family and friends.

NORWOOD OVAL

Norwood Oval

The Parade, Norwood

The major redevelopment of the iconic Norwood Oval is now complete and we're looking forward to showing it off during the 2021 SANFL season!



River Torrens Linear Park Path

From Felixstow Reserve to Ninth Avenue and Battams Road, St Peters

Enjoy a morning walking, running or cycling the upgraded 2.59 kilometre stretch of shared path along the picturesque River Torrens.



PARK PATH



Buttery Reserve Upgrade

In early November, works commenced on the Buttery Reserve Upgrade project. The Buttery Reserve Upgrade will not only provide modern tennis court facilities for Norwood Tennis Club and the community, but will also increase the lifespan of these valuable community assets by at least 20 years.

The works include:

- four new tennis courts which comply with Tennis SA Standards and Guidelines;
- new tennis court lighting;
- new water fountain;
- new landscaping;
- 3.5 metre high perimeter court fencing with electronic booking system for public use; and
- new stormwater infrastructure.

The Buttery Reserve Upgrade is funded by the City of Norwood Payneham & St Peters and the Department of Transport through the Open Space Grant Fund. The project is scheduled to be completed in February 2021.

For more information please contact the Council's Project Manager, Civil, Rico Palombello on 8366 4559 or via email rpalombello@npsp.sa.gov.au

Project timeline



● Complete ● In progress ● Scheduled



Prince Alfred College, Early Learning Centre

Award-winning gardens

Sustainable Garden Awards

Open to all residents, businesses, schools and community groups, the Council's Sustainable Garden Awards is a bi-annual program to celebrate and showcase a variety of gardens and landscapes which make a positive contribution to the environment and well-being of the community through sustainable principles, design and innovation.

No nominations were received in the Commercial category during for the 2020 Awards program but two winners were announced in the Residential and Community categories.

Residential Winner

Margherita (Rita) Pietrobon
6 First Avenue, Payneham South

Read more about Rita and her spectacular sustainable garden, and see all the photos, on the Council's website at www.npsp.sa.gov.au

Mayor's Award Winner

Prince Alfred College
Early Learning Centre
23 Dequetteville Terrace, Kent Town

Inspired by Reggio Emilia education philosophy, staff at Prince Alfred College Early Learning Centre encourage students to learn through exploration, discovery, questioning and experimenting, so it's no surprise that they have invested in creating a garden firmly based on sustainability principles.

Children are encouraged to explore the garden where they can learn about the importance of urban greening, sustainability and biodiversity.

The garden features a number of large shade trees, including gum trees which also provide valuable habitat for native wildlife and a bug hotel attracting native bees and other insects.

Water conservation has been carefully considered, with permeable and porous surfaces allowing water to soak into the soil. A 4000L rainwater tank provides

water for the veggie garden and even the popular water pump in the nature play area.

Food produced in the veggie garden and citrus orchard are used in the classroom to provide children with an understanding of where food comes from and encourage participation in gardening from a young age.

Resident chickens close the gap for this sustainable garden, creating a circular garden as food scraps from the on-site kitchen are used to feed chickens which then produce the manure used on the veggie garden.

The nature play area, built using recycled materials and natural elements, has been designed to develop children's balance and core strength, and also features a mud kitchen and decking area.

The Prince Alfred College Early Learning Centre garden also received a commendation in the Community Category.

For more information please contact the Council's Sustainability Officer, Naomi Doolette on 8366 4532 or via email ndoolette@npsp.sa.gov.au

Kerbside rubbish collection 2021

Hard waste and e-waste collection

Book two free at call collections per financial year.

Online eastwaste.com.au/ourservices/hard-rubbish/

Call East Waste 8347 5111

Email east@eastwaste.com

Hazardous waste and e-waste drop off locations

Hazardous waste and e-waste should not be placed in any kerbside bin.

Your nearest drop-off location is:

Campbelltown Works Depot

6 Newton Road, Campbelltown

Monday to Friday 8.00am–3.00pm

Other locations are listed on the Council's website www.npsp.sa.gov.au

My Local Services App

Get kerbside collection information, waste reduction and recycling tips on the free My Local Services App. Download from the Apple App Store or Google Play.

Kitchen scraps and green organic waste

Please use your green bin for all food scraps including fruit and vegetables, tea bags and coffee grounds, dairy products, egg and oyster shells, bones, meat and seafood as well as paper towels and tissues.

The Council provides a free kitchen caddy and annual supply of compostable bags to make it easy. These are available from Norwood Town Hall or any of the Council's Libraries.

Online waste and recycling guide

npsp.sa.gov.au/recycleguide

Kerbside bin placement

Bins should be placed one metre apart at kerbside by 6.00am on your collection day. Please remove bins from kerbside within 24 hours of collection.

Missed bin collections, repairs and other enquiries contact East Waste 8347 5111 or eastwaste.com.au

EastWaste

Which bin?



General waste bin

Soft plastics (or RedCycle)
Polystyrene foam
Old clothing and rags
Single use nappies
Broken crockery and glassware
Ropes and hoses
NO cooking or motor oil
NO liquid paint
NO tyres
NO e-waste or batteries
NO building rubble or dirt
NO chemicals or poisons



Recycling bin

Paper and cardboard
Rigid plastic containers
Juice and milk cartons
Tins and cans
Glass bottles and jars
Aluminum foil and trays
Aerosols (empty)
NO light globes
NO clothing or fabric
NO e-waste or batteries
NO soft plastics
NO polystyrene foam



Green organics bin

Food scraps raw and cooked
Tea bags and coffee grounds
Egg and oyster shells
Paper towel and tissues
Compostable bags and cutlery
Lawn clippings and weeds
Dairy products
Leaves and flowers
Prunings and twigs
NO plastic bags
NO building rubble or dirt
NO garden tools or hoses

For more information about where, how and what you can put in each bin, please visit www.npsp.sa.gov.au/recycleguide

Collection Map

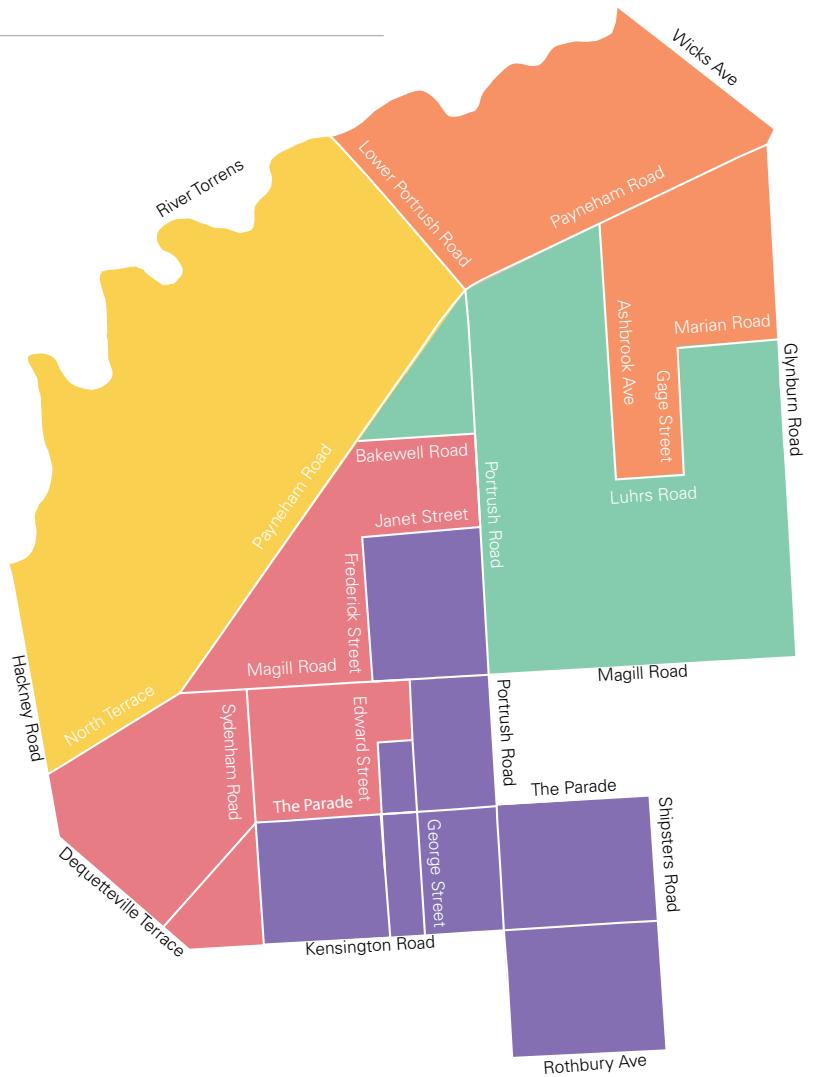
Collection Day

Use this map to determine your collection day.

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday

Kerbside Bin Placement

Bins should be placed one metre apart at kerbside by 6.00am on your collection day. Please remove within 24 hours of collection.



Collection Calendar

January 2021

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

February 2021

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

March 2021

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

April 2021

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

May 2021

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
	30					

June 2021

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July 2021

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

August 2021

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September 2021

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

October 2021

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November 2021

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December 2021

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

- Green organics bin (fortnightly)
- Yellow recycling bin (fortnightly)
- Red waste to landfill bin (weekly)
- Public Holiday (collection as usual)

■ Public holidays - No collections on Christmas Day, New Years Day, Good Friday. All collections will move to the next day for the remaining week.



Around the City

Updates from the Council and a look at what's happening in and around your local area.

Each of the projects carried out by the Council works towards the four outcomes of its Strategic Management Plan, *CityPlan 2030: Shaping Our Future*. Together reaching these outcomes helps to achieve the Council's overall goal of Community Well-being.



Social Equity



Cultural Vitality



Economic Prosperity



Environmental Sustainability



A bright future

CityPlan 2030: Mid Term Review

As we look to the future, the well-being and prosperity of all our community members is top of mind. Based on the concept that a community can shape, model and influence our future by the actions we take today, the Council developed *CityPlan 2030: Shaping our Future* in 2008.

It identifies the broad strategic directions which we are working towards to create the desired future for the community of the City of Norwood Payneham & St Peters.

Having consulted community members through visioning exercises, the foundation was laid for this overarching plan which guides the future planning, programming and delivery of projects and services for our City and community.

The strategy focuses on four key factors, known as the 'Four pillars of community well-being' — social equity, cultural vitality, economic prosperity and environmental sustainability.

CityPlan 2030 was last updated in 2017, to ensure that the strategic priorities of the plan reflect the community's aspirations, as well as broader societal trends and influences. Consequently, the Council has recently conducted a mid term review to ensure that the plan remains relevant and appropriate.

Based on community feedback across two stages of consultation, as well as extensive research into trends and drivers of change, a revised *CityPlan 2030* has been prepared to ensure it continues to meet the expectations and strategic directions of the community for the future of our City.

On 7 December 2020, the Council endorsed *CityPlan 2030 – Mid Term Review*. The next updates to *CityPlan 2030* are scheduled to occur in 2024 and 2028, prior to a new plan being prepared in 2030.

To view a copy of *CityPlan 2030: Shaping Our Future*, visit the Council's website at www.npsp.sa.gov.au/cityplan



Payneham Memorial Swimming Centre, Payneham



Splash into the pools

Make a splash this summer at the Payneham Memorial and Norwood Swimming Centres!

Slip, slop, slap and head to the Council's swimming centres where the water is crystal clear, pools are maintained at a perfect 27 degrees, and shaded lawn

areas, showers, kiosk and barbecue facilities create the ideal location for a family day out.

Due to the COVID-19 pandemic, things are operating a little differently this year.

Prior to attending a swimming centre, you are encouraged to check the Council's website for information regarding admission fees, swimming lessons, and lap lane and recreational swimming bookings.

For further information and to book your swim, please visit www.npsp.sa.gov.au/swimming

Payneham Memorial Swimming Centre

OG Road, Felixstow
Season ends 28 March 2021

Norwood Swimming Centre

Phillips Street, Kensington
Season ends 11 April 2021

Opening hours

Monday to Friday 6.00am–7.30pm

Saturday, Sunday and Public Holidays
8.00am–7.00pm

See page 7 for Christmas opening hours.



New planning rules affecting all South Australians

The State Government is changing planning rules in South Australia.

There will no longer be individual Council Development Plans, but a state-wide Planning and Design Code. This will impact the way development occurs in your suburb.

The Planning and Design Code will introduce new zoning and changes to planning policies and is expected to come into full effect in metropolitan Adelaide in the first quarter of 2021.

The Code was originally released for consultation in 2019. Following extensive feedback from the community, the Code was revised and then released

for a further round of consultation in November and December 2020.

The Council has made representations to the State Government about the Code policies on issues such as heritage and character protection, appropriate land use mix and intensity, height and scale of new development, floodplain protection and environmental requirements for new development.

To find out how these changes affect your property or neighbourhood, visit www.plan.sa.gov.au or contact the PlanSA Service Desk on 1800 752 664.



Piano in the Park, Linde Reserve



Pianos in the park

For the fourth year in a row, the Council has collaborated with piano specialists Leaver & Son, to bring music to the City of Norwood Payneham & St Peters.

Sometimes pianos have been so well-loved that for a number of reasons they cannot be restored or resold, but they still have some tunes left to play.

Rather than leave these ivory keys unused, Leaver & Son has carried out a small amount of work and delivered one to Richards Park and another to Linde Reserve for everyone to enjoy!

This year, children from both Margaret Ives Community Children's Centre and the Council's St Peters Child Care Centre & Preschool have used their creative flair to decorate the pianos.

Alice Parsons, Director of St Peters Child Care Centre & Preschool, says

that this was a great opportunity for the children to get creative and participate in a collaboration that the whole community can enjoy.

"The children jumped at the opportunity to paint the Linde Reserve piano and it was wonderful to then watch them make music as well as paint!"

If you spot one of the pianos, why not stop and tinkle the ivories!



Kaurna Dreaming Artwork

Commissioned by the City of Norwood Payneham & St Peters for inclusion as part of the Council's Civic Collection

The City of Norwood Payneham & St Peters embraces and celebrates the Kaurna cultural heritage of the City and is committed to supporting reconciliation and social equality.

Woven by Aunty Lynette Crocker, Respected Kaurna Elder, the dreaming mat is embellished with emu feathers and reflects the complex set of beliefs that tells of creation, the law and spiritual relationships.

The dreaming mat will be added to the Council's Civic Collection of Kaurna and Aboriginal artefacts, and will be displayed in the exhibition, *Between Two Worlds*, which will focus on local Kaurna culture and history, as part of South Australia's History Festival 2021.

For more information about the Cultural Heritage Centre, visit the Council's website at www.npsp.sa.gov.au

Road to recovery

Economic Development Strategy



The Parade Norwood

With almost 7,000 businesses creating more than 24,300 jobs in our City, there's no doubt that the strength of our local economy is the backbone of our community.

The Council has always had a strong focus on ensuring continued economic growth and in October 2020, endorsed the 2021–2026 Economic Development Strategy for the City of Norwood Payneham & St Peters.

What is it?

This strategy will carefully guide sustainable local economic growth over the next five years to deliver positive outcomes for our economy, and social and cultural sustainability within our community.

It will also act as a blueprint for helping to guide our community through the recovery stage from the effects of the COVID-19 pandemic, which have been felt greatly by all.

In the coming year, we will embark on the first of our five-year strategy, with our eyes firmly on the 'Recovery and Rebuild' phase which holds particular significance given the challenges presented as a result of the pandemic.

It has been designed to assist businesses recover and rebuild from the pandemic, and plan for sustainability and growth for when the economy reaches some level of normality.

Who will it help?

Our strong vision with this strategy is supported by four key themes, all of which aim to achieve growth in the local business sector, promote the City as a destination with dynamic and vibrant precincts, as well as encourage innovation and investment. It is also essential that we continue to invest in the future, by making it easy for people to start, own and grow a business.

Focus will be on food and beverage manufacturing; retail; cultural and creative industries; as well as professional, scientific and technical services.

How was it developed?

Our local business and commercial property owners were carefully considered in the process, with the Council investing significant research, including discussion papers and workshops, as well as inviting businesses and the broader community to provide feedback on the draft strategy.

As we begin to implement this new strategy, we'd like to remind all business and commercial property owners, and the broader community, that we are committed to assisting our business sector to recover as quickly as possible.

We are prepared to maintain the flexibility and resilience that is needed in this current climate, but most importantly, we will work together to build a brighter and more secure future for all.

View a copy of the Economic Development Strategy 2021–2026 on the Council's website at www.npsp.sa.gov.au

Planting seeds for growth

Business Growth Workshops

As part of our commitment to supporting our local businesses, the Council presented a series of Growth Workshops throughout the year, free of charge.

Designed to provide further training and development, the six sessions focused on a broad range of topics including marketing, social media videos, Instagram, intellectual property, Facebook, and resilience.

The sessions proved popular, with local businesses eagerly taking up the opportunity to participate and connect with other like minds in the area, both in person and online.

Despite the implications of the COVID-19 pandemic, the Council continued to provide this training by adapting to online webinars using Zoom. The workshops were deemed as an effective way to continue supporting members of our economic community during such a challenging time.

The continued success of the Business Growth Workshops will see this initiative expanded in 2021 with a broad range of topics in the pipeline.

As always, businesses are encouraged to speak with the Council's Economic Development staff about topics of interest to help inform the next series of workshops. The upcoming schedule will be released in early 2021.

2020 Growth Workshop topics included:

- Marketing 101, facilitated by local business Identity Marketing
- Utilising social media's video capabilities for business, facilitated by Pitstop Marketing
- Instagram for business, facilitated by Chloe Jane Creative
- What is intellectual property and how best to protect it, facilitated by local business Lesicar Maynard Andrews Patent and Trademark Attorneys
- Facebook – Are you getting the most out of it for your business? Facilitated by Pitstop Marketing
- Cultivating a resilient mindset to thrive during the Pandemic, facilitated by Think Stride

Live and local

Eastside Happy Hour

Live music is a significant contributor to the social, cultural and economic fabric of our City.

Committed to the promotion of live music events and opportunities within the City, and in an effort to boost its reach throughout the COVID-19 pandemic, the Council partnered with local business BIE creative to host an exciting new series of local, live music events.

The Eastside Happy Hour — Live and Local Sessions, is built around the concept of taking live music events into homes through free streaming sessions.

In the wake of the social and economic impacts of the COVID-19 pandemic, the initiative was developed by BIE creative and designed to support hospitality venues and local musicians alike.

Initially supporting a four-week trial, the Council and BIE creative were able to deliver live music to patrons at four venues across the City, while also live streaming the performances to many more in the comfort of their own home.

Mayor Robert Bria says, "The Council is excited to be able to support an idea that was initiated by a local business as well as support the numerous hospitality and entertainment venues across the City".

Live music performances were welcomed back to enthusiastic—and physically distanced—crowds in venues such as Cue Bar, The Alma, Republic and The Robin Hood Hotel, and proved an ideal addition to a Friday night in for homes across the City.

Musician Zkye Compson-Harris says that the live music entertainment industry has taken a hard hit due to the COVID-19 pandemic.

"Performing as part of the Eastside Happy Hour was my first opportunity to play to a live audience in seven months."

Due to its resounding success, the Council has committed to support ongoing events with an Eastside Happy Hour – Live & Local session now being held on the first Friday of every month in a local venue.

You can attend or live stream the next Eastside Happy Hour session at the Maid & Magpie from 6.30pm on Friday 8 January 2021.

For details about upcoming events visit the Council's website at www.nps.gov.au/events

Better together

Behind the Businesses podcast series



One of the things that sets our City apart is our sense of community. The people we live near and work amongst become part of our everyday and our Council is always looking for different ways to strengthen these relationships, including the recently released podcast series, Behind the Businesses.

A collaborative initiative between the City of Norwood Payneham & St Peters and Magill Road business, BIE creative, the 30-minute podcasts feature a range of local business owners.

Covering a vast range of topics, this light-hearted series provides a unique insight into the individuals who have chosen to set up shop in our community, as well as connecting like-minded entrepreneurs.

We caught up with the podcast host and Director of Heartland Wines, Nick Keukenmeester, for a behind-the-scenes chat about this inspiring new initiative.

“We have a winery in the Barossa and vineyards in Langhorne Creek, but Beulah Road in Norwood has been the perfect hub for

our office and place for South Australians, as well as national and international associates to have a Heartland experience,” says Nick.

“I’ve always loved the area—in fact, I was born and raised here—but 20 years of living away really highlighted just how unique this City is and I couldn’t be happier to be back.

“One of the greatest things is that there’s always something vibrant and fun going on and the Council is always encouraging a bit of colour and helping to promote it, which is fantastic,” Nick added.

Having been part of initiatives such as the Eastside Wine and Ale trail, Nick jumped at the offer to voluntarily host the podcasts.

“It’s not only been a fantastic way to get to know the people behind some of the iconic businesses that have been in the area for decades, it’s been an ice breaker for welcoming new businesses into the fold.”

While the podcasts have been professionally recorded at Aura Objects and Wolfie’s Records on Magill Road, Nick says the

A collaborative initiative between the City of Norwood Payneham & St Peters
and Magill Road business, BIE creative



chats are an organic conversation between a few business owners from the area, just like you'd overhear at the pub.

"We chat to a mixture of established and new names in the area, including award-winning long-standers like the team from ORBE, as well as recent additions like Wolfgang Schiblhut of Wolfie's Records.

"It's great fun—whether you're interested in glass blowing, old vinyl, great food, jewellery, antiques, clothing—there's a little something for everyone," Nick says.

For newcomer to the area, Sam Neeft of Treadly Bike Shop on Mattingley Lane in Norwood, taking part in one of the podcasts was a great introduction to the local community.

Previously located in Ebenezer Place in the Adelaide CBD, Treadly Bike Shop is the place to go for exceptional customer service from Sam's crew who live and breathe commuter, adventure and cargo bikes and accessories, as well as recently added surf gear.

"I was invited by the Council to take part and being a fresh face in the area, I was keen to take up the offer. Of course, we had topics to guide us but there were always tangents and some really good conversations that just came out organically," Sam says.

"It was great to have the different perspectives of the area in such an open forum and for businesses to engage with each other. I'd love to see more of this sort of initiative happening and think that only good things can come of it."

As for Nick, the podcasts have done more than broaden his knowledge of those doing business near Heartland Wines.

"On a personal note, I now have a new bike mechanic with Sam just around the corner. I have a new Physio with Matt from Physio Smart, and I grab my coffee from Rio. There's no better time to support local than right now, and I can wholeheartedly vouch for the quality of what we have on offer right here in our community. We're pretty lucky," Nick says proudly.

Behind the Businesses podcast series is available at www.npsp.sa.gov.au/businesspodcasts



Matthew Iasiello, Researcher, Wellbeing And Resilience Centre

Cheers to innovative thinking

Raising the Bar Adelaide

Despite reduced capacity due to COVID-19 restrictions, on 20 October more than 930 people flocked to ten of our City's top bars and pubs which were transformed into another inspiring learning experience for Raising the Bar Adelaide.

Mayor Robert Bria says, "Those who didn't secure tickets or preferred not to attend the event in person, didn't miss out though—they were able to enjoy the talks online in the comfort of their own home via a livestream."

Raising the Bar is an award-winning global event series which began in New York.

"Raising the Bar is usually held every year in cities across the globe, but due to the impacts of the COVID-19 pandemic, Adelaide was the only city to host a live event this year—a great achievement for us as a City and a state."

With topics ranging from gut health, body movement and mental well-being to judicial systems and rebuilding tourism in a post-COVID market, we heard from well-respected academics and experts who delivered inspiring

content which will continue to spark innovation and change in our community.

Frances Nelson QC held a captivating session on her delicate job as one of the people to review parole applications of South Australian prisoners.

With a legal career spanning more than 50 years, Frances shared perspectives and considerations taken into account when finding a balance between a punishment that fits the crime and public protection.

Jason Lee has made a career out of spinning records and brought his passion in spades to the event, taking over the decks at The Colonist.

Jason took guests on a musical tour through the decades as he shared yarns about the joys of collecting, the challenges of a 'hobby income', and how he keeps people dancing.

Owner of the recently renovated Cue Bar on The Parade, Tracy Marsh, embraced the opportunity to host Matthew Iasiello—a research assistant and project coordinator at SAHMRI—to share his expertise in the importance of mental health.

Tracey said, "Having attended the event in previous years, I was thrilled to bring it to Cue Bar this year and it booked out.

"It was a wonderful opportunity to bring a different audience into our newly renovated venue, and it was clear that many got a lot out of Matthew's session.

"I ended up chatting to a girl who was studying psychology and found it really worthwhile, and there were others who were interested in the topic more generally. It's a wonderful event for our community," Tracy added.

Although held in a slightly different format this year, Raising the Bar Adelaide goes a long way in assisting both the economic and social recovery of our community post COVID-19 by bringing together community members, inspiring learning, and celebrating some of the incredible venues in our City.

Mayor Bria adds, "It was a great success for the City as a whole—thank you to everyone involved."

Live recordings from Raising the Bar Adelaide 2020 are available on Council's website at www.npsp.sa.gov.au/rtb

2019–2020 Annual Report Summary



During 2019–2020, the Council continued to deliver on its vision of fostering a prosperous, vibrant and sustainable community.

Guided by *CityPlan 2030: Shaping Our Future*, the Council's priorities focused on improving infrastructure, enhancing public spaces, strengthening its business precincts, engaging the community and ensuring that we work towards a sustainable future.

The City of Norwood Payneham & St Peters 2019–2020 Annual Report provides a comprehensive overview of the Council's performance, achievements, challenges, governance and financial management.

The Council is committed to transparent reporting and accountability to all of our stakeholders. The Annual Report is the primary means of advising our progress towards the outcomes and objectives outlined in the Council's strategic management plan, *CityPlan 2030: Shaping Our Future*.

The following pages provide a summary of the 2019–2020 Annual Report, including the projects, services and initiatives which were undertaken by the Council during the year, some of challenges faced, and plans for future projects. An overview of the Council's financial performance is also included.

The full version of the City of Norwood Payneham & St Peters 2019–2020 Annual Report can be viewed online at www.npsp.sa.gov.au

Strategic Direction

The Council's strategic direction is guided by four outcomes or "pillars" which contribute to the realisation of the Council's Vision and are based on the pillars of the Quadruple Bottom Line (QBL) framework. The four outcomes are Social Equity, Cultural Vitality, Environmental Sustainability and Economic Prosperity.

We exist to improve the Well-being of our citizens and our community, through:

Social Equity

Cultural Vitality

Economic Prosperity

Environmental Sustainability



For our City, adding the fourth pillar of culture to the traditional Triple Bottom Line (TBL) of environmental, social and economic sustainability highlights the importance of protecting and enhancing our City's unique character and sense of place.

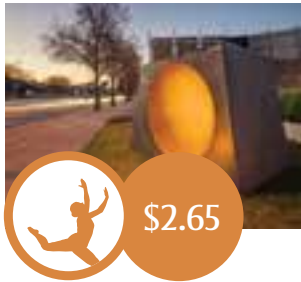
The objectives, set out in *CityPlan 2030*, which outline the priorities for what needs to happen to achieve the four outcomes, reflect the community's aspirations, the policy commitments of the Council and the likely trends and issues which our City will face over the course of *CityPlan 2030*.

"CityPlan 2030 plays a pivotal role in guiding the City of Norwood Payneham & St Peters towards the community's vision for the future. Achieving the strategies contained in CityPlan 2030 requires transparent and accountable governance structures and processes which are both flexible and responsive to the future opportunities and indeed challenges that will present themselves. It will also require a positive 'can-do' attitude and approach to ensure that we realise the future which we want for ourselves and the next generation, rather than just 'letting things happen'."

Mayor Robert Bria

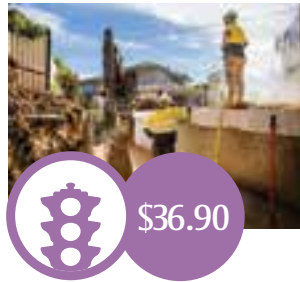
Where Your Rates Go

For every \$100 paid in rates, the breakdown in Council expenditure is as follows:



Community Events, Arts & Heritage

- Community events
- Community arts
- Cultural heritage
- Public Art



Infrastructure Management

- Asset management
- Civil infrastructure management
- Streetscape maintenance
- Public lighting
- Stormwater drainage network
- Traffic management



Trees, Parks, Sport & Recreation

- Reserve and open space maintenance
- Sports and recreational facilities
- Street trees
- Swimming centres



Libraries & Community Facilities

- Library services
- Lifelong Learning Programs
- Children's programs
- Facility hire (casual and long term)
- Norwood Concert Hall



Waste & Recycling Services

- Kerbside collection of
 - Household waste
 - Recyclables
 - Green organics
- Hard waste collection and disposal
- Public litter bins
- Illegal dumping
- E-waste collection and disposal



Community, Health, Aged & Youth Services

- Community support and development
- Community programs
- Youth services
- St Peters Child Care Centre & Preschool



Economic Development, Regulatory Services, Environment & Planning

- Urban planning
- Building inspections
- Environmental health services
- On-street parking management
- Animal management
- Abandoned vehicles
- Creek maintenance
- Pest management
- Management of business precincts
- Strategic projects
- Economic development



Governance, Communications & Administration

- Corporate governance
- Financial management
- Information management
- Customer services
- Organisational development
- Volunteer services
- Internal and external communications
- Media liaison
- Marketing

Year In Review

Performance Highlights

Outcome 1: Social Equity

A connected, accessible and pedestrian-friendly community

Converted Post Office Lane from a private laneway to a public road.

Hosted 359 Lifelong Learning opportunities attracting 8,481 registrations.

Facilitated ten community consultation and engagement opportunities relating to a range of strategies and major projects and initiatives including the draft Smart City Plan and Community Land Management Plans.

Achieved significant engagement and audience development through the Council's digital media platforms and channels.

Adopted the Regional Public Health & Wellbeing Plan.

Hosted the Zest for Life two-week program of events encouraging active and healthy lifestyles for older citizens.

Provided visitation and companionship to 25 socially isolated residents through the Community Visitors Scheme.

Engaged with 12 young people through the YouthFM radio broadcasting program.

Provided \$53,758 to 21 community groups through the Community Funding Program.

	2019–2020	2018–2019	2017–2018
Value of completed infrastructure works.	\$3.6m	\$2.8 m	\$3.75 m
Community Funding Program Grants.	\$53,758	\$21,591	\$19,414
Lifelong Learning opportunities.	359 (24 virtual)	510	543
Lifelong Learning participants.	8,481* (799 virtual)	12,642	11,653

Fast Facts

*A number of programs were cancelled due to the COVID-19 pandemic.

Outcome 2: Cultural Vitality

A visually interesting, artistic and creative City

Significantly progressed construction of the Syd Jones Reserve Redevelopment.

Installed a new shade sail structure at Hutchison Park playground.

Commenced redevelopment of six tennis courts at Payenham Oval.

Inaugurated 222 new citizens from almost 50 countries at four citizenship ceremonies.

Hosted a Nature Play Festival at the newly redeveloped Felixstow Reserve.

Hosted Jazz in the Park, an open-air live music event at Koster Park, attracting 1,200 people.

Hosted a suite of events under the Christmas in NPS brand.

Hosted the Stage 4 Start of the 2020 Santos Tour Down Under and Norwood on Tour Street Party, on The Parade, Norwood.

Completed construction of Drage Reserve Playground, an all abilities and accessible play space in Felixstow.

Development approval was granted for:

	2019–2020	2018–2019	2017–2018
Dwellings	917	284	341
Land divisions	69	83	94
Swimming pools	78	93	89
Regulated tree removal	24	38	27
Total value of new developments	\$240m	\$165m	\$249 m

Year In Review

Performance Highlights

Outcome 3: Economic Prosperity

A dynamic and thriving centre for business and services



The Council endorsed the Kent Town Growth Strategy 2020–2025.

The Eastside Wine & Ale Trail was showcased at Cellar Door Fest 2020.

Four business growth workshops were delivered for and attended by 44 participants from businesses within the local area.

Held the third Eastside Business Awards, which saw 11 businesses celebrated across 12 categories.

Worked alongside local businesses to host a series of events, including A Day of Fashion.

The Council was the major sponsor of the Adelaide International Youth Film Festival.

Held the Raising the Bar Adelaide event at pubs and bars across the City, attracting 1,804 participants.

	2019–2020	2018–2019	2017–2018
Number of Food Secrets bus tours	6*	10	11
Number of participants on Food Secrets bus tours	96*	160	176
Major events	7*	9	9
Attendances at major events**	36,000*	47,000	57,600

Fast Facts

*A number of events were cancelled due to the COVID-19 pandemic.

** Major events included Raising the Bar Adelaide, Felixstow Reserve Nature Play Festival, Norwood Christmas Pageant, Twilight Carols, Movie on the Oval, Norwood on Tour and Jazz in the Park.

Outcome 4: Environmental Sustainability

A leader in environmental sustainability



Completed Stage 1 construction of the Third Creek Stormwater Drainage Upgrade Project.

Received funding through Green Industries SA to support a food recycling project.

Co-funded LiDAR data collection to create the first metropolitan-wide tree canopy mapping.

Hosted an eight week Living Smart Course for 25 participants.

Endorsed a motion in relation to climate change.

Diverted 5,006 tonnes of green organic waste from landfill.

Diverted 3,468 tonnes of recycling waste from landfill.

Recorded procurement of 73 tonnes of recyclable materials through the Circular Procurement Pilot Project.

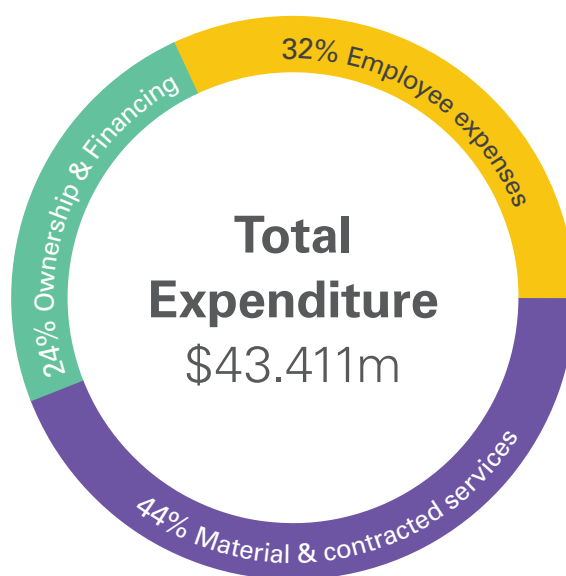
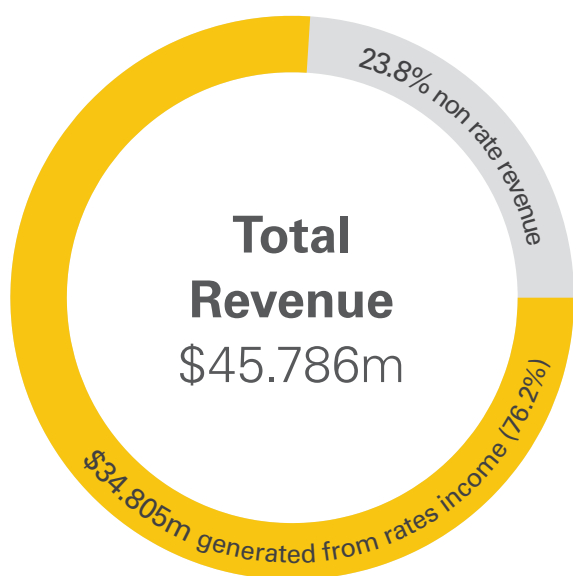
	2019–2020	2018–2019	2017–2018
Kerbside recycling waste diverted from landfill	3,468 t	3,332 t	3,269 t
Kerbside green organic waste diverted from landfill	5,006 t	4,526 t	4,386 t
General waste collected	7,076 t	6,389 t	6,917 t
Hard waste collections	480 t (3,753 collections)	479 t (3,802 collections)	602 t (4,367 collections)

Fast Facts

t = tonnes

Year In Review

Financial Summary



Residential Rate Increase

1.85%

Average residential rate increase from 2018–2019
= \$27/year based on a mean valuation of \$667,984

Operating Surplus

\$2.375m

Inline with 2018–2019



Financial Goal: A City which delivers on our strategic outcomes by managing our financial resources in a sustainable and equitable manner.

Total Assets

\$508.995m

Total Liabilities

\$25.008m



● Infrastructure, property and plant equipment	\$494.360m
● Cash and cash equivalents	\$9.177m
● Other assets	\$5.458m



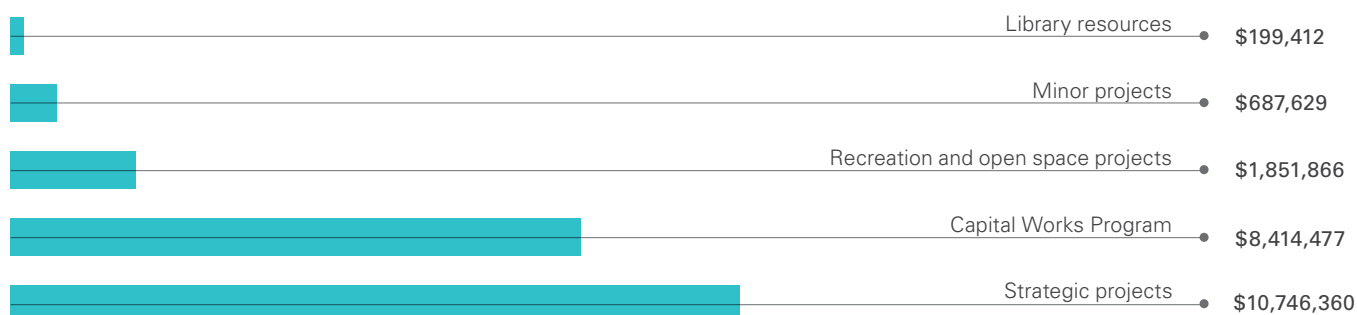
● Total borrowings	\$12.008m
● Trade payable	\$7.310m
● Other liabilities	\$5.690m

Net Assets \$483.987m

7.5% increase from 2018–2019

Capital Expenditure

\$21.900m



Year In Review

Financials

Achieving and maintaining financial sustainability is a key ongoing objective for the City of Norwood Payneham & St Peters. In 2019–2020, the Council continued to work towards this objective, achieving a better than expected Operating Surplus of \$2.375 million.

The following pages provide a summary of the Council’s financial position. For detailed information relating to the Council’s financial performance is included within the Financial Statements section of the Council’s 2019–2020 Annual Report.

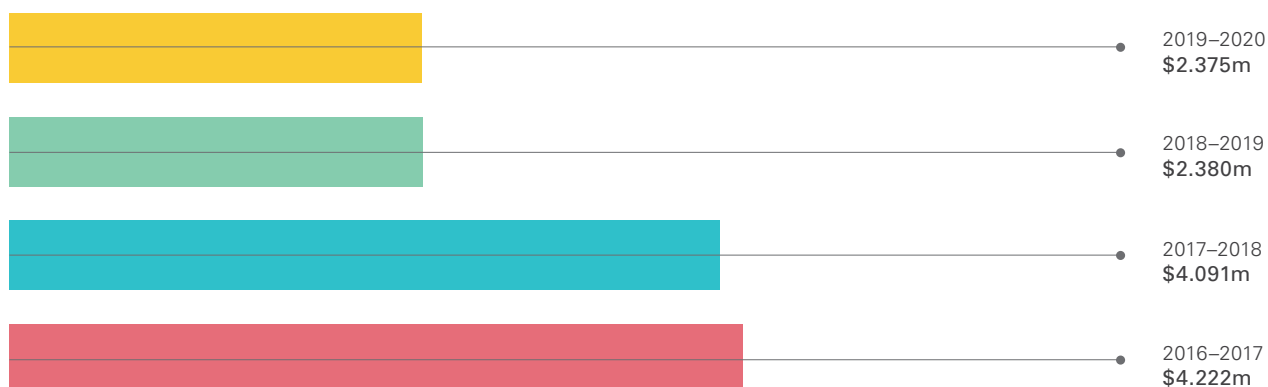
Operating Result

In 2019–2020, the Council reported an Operating Surplus of \$2.375 million, compared to a budgeted Operating Surplus of \$0.835 million.

Achieving and maintaining financial sustainability is a key objective of the Council.

As detailed in Diagram 1, the Council continues to deliver an underlying Operating Surplus in line with its financial outcomes and the financial sustainability indicators on the following page. The Council has continued to deliver on its financial goal and outcomes, which are set out in the Council’s Long-term Financial Plan.

Diagram 1: Operating Surplus



Financial Sustainability Indicators

A series of Financial Sustainability Indicators have been developed by Local Government to assist in determining whether a Council is financially sustainable, or moving to a position of financial sustainability.

The Financial Sustainability Indicators which are used by the Council to measure its performance and financial sustainability are:

- **Operating Surplus Ratio** measures the Council's ability to cover its operational costs through its own source revenue (principally rates) and have surplus revenue available for capital funding and other purposes.
- **Net Financial Liabilities Ratio** measures the extent of indebtedness of the Council (what the Council owes) as a percentage of operating revenue.
- **Asset Sustainability Ratio** measures how well the Council is performing with respect to the renewal or replacement of existing physical assets such as roads, footpaths, kerbs and buildings.

	2020 Amounts	2020 Indicator	2019 Indicator	2018 Indicator
Operating Surplus Ratio				
Operating Surplus	2,375,234	5.2%	5.3%	9.3%
Total Operating Revenue	45,786,081			
Long-term Financial Plan target between 0% and 10%				
Net Financial Liabilities Ratio				
Net Financial Liabilities	12,837,009	28%	8.0%	1.8%
Total Operating Revenue	45,786,081			
Long-term Financial Plan target less than 75%				
Asset Sustainability Ratio				
Net Asset Renewals	8,868,631	113%	116%	62%
Infrastructure & Asset Management Plan required expenditure	7,875,564			
Long-term Financial Plan target between 90% and 110%				

Year In Review

Income and Expenditure

Income

Council rates are a form of property taxation and are the main source of funding for the activities undertaken by the Council. In the 2019–2020 financial year, rates represented 76% of total income (compared with 75.1% in 2018–2019).

In 2019–2020, the Council collected \$34.805 million in rate revenue, comprising of:

- General Rate Revenue* \$34.616 million
- Parade Separate Rate* \$0.189 million

The Council supplements rate revenue with grants and user fees in order to provide services, facilities and projects for the community. Some of the services provided are required to be delivered by the Council under the *Local Government Act 1999*, while others services and programs are delivered to meet community needs or to deliver on community expectations.

Income from all sources to fund the services and programs provided by the Council was \$45.7 million (a 2.4% increase from 2018–2019).

**The Council grants \$0.999 million of rate rebates to eligible property owners during the year.*

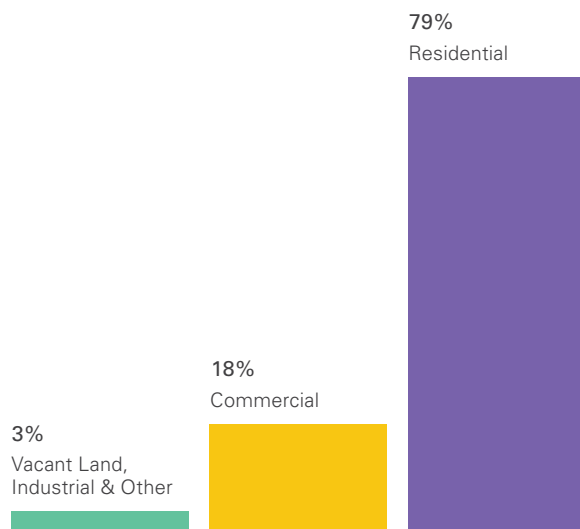
Total Income

\$45,786,081



General Rates Sources

\$34,615,935



● Rates	\$34,805,434
● User charges	\$3,408,253
● Grants, subsidies and contributions	\$2,958,655
● Other Income	\$1,642,542
● Statutory charges	\$1,595,430
● State Government charges (NRM Levy)	\$1,375,767

Expenditure

During 2019–2020, the Council spent \$41.019 million to deliver its continuing services, with a further \$1.015 million to provide special events and programs or for the introduction of new services, initiatives and programs. The Council also collected \$1.375 million on behalf of the State Government for its Natural Resource Management Levy.

Initiatives included events such as the Tour Down Under and Movie on the Oval. Strategy, project and governance reviews included the *CityPlan 2030* Mid Term Review, Community Survey and Community Land Management Plans Review. Environmental initiatives included the Council’s Queensland Box Trees Sweeping program, climate adaptation projects through the Resilient East partnership and the planting of additional street trees. Economic development initiatives included the Kent Town Urban Design Framework, and contributions to economic development initiatives such as Raising the Bar Adelaide and the Eastside Business Awards.

Service Initiatives

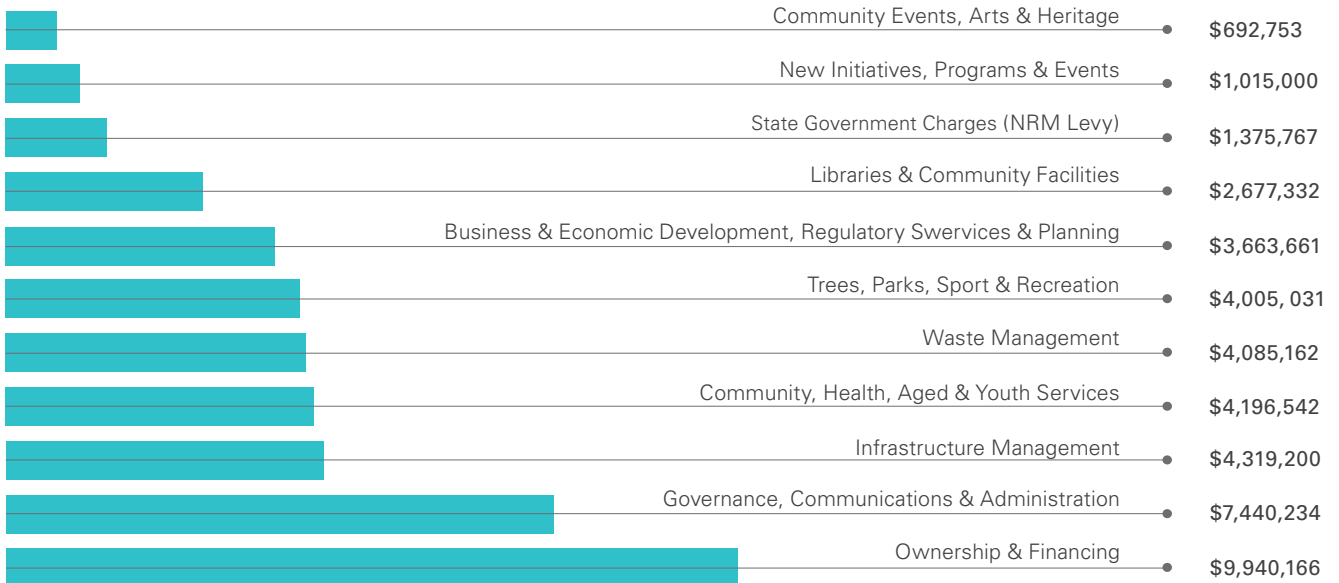
\$1,015,000



● Economic development and planning	\$162,000
● Events	\$177,000
● Environmental initiatives	\$215,000
● Strategy, project and governance reviews	\$461,000

Total Expenditure

\$43,410,848





Friday Nights at the **POOL**

FOOD • FUN • ENTERTAINMENT

8

JAN

12

FEB

4PM-7PM

Payneham Memorial Swimming Centre
194 OG Road, Felixstow

***DETAILS AND BOOKINGS
WWW.NPSP.SA.GOV.AU**

\$5

ENTRY

includes food
and drink*